

ACCOUNT DETAIL C.

## ASSOCIATION OF CERTIFIED FRAUD EXAMINERS

Global Headquarters • The Gregor Building
716 West Ave • Austin, TX 78701-2727 • USA
Tel: (800) 245-3321 / +1 (512) 478-9000 • Fax: +1 (512) 478-9297
Email: info@ACFE.com • Web: ACFE.com

## 34th Annual ACFE Global Fraud Conference Presentation Status: Yes

ACCOUNT DETAILS:		
Account Name/Speaker		
Credentials:		
Job title:		
Employer:		
Address:		
City, State, Zip:		
Country:		
Email Address:		
Phone Number:		
MEMBERSHIP/CERTIFICATION DETAILS		
Membership Type:		
Membership Status:		
Membership Expiration Date:		
Certification Status:		
CPE Compliance Status:		
	<u> </u>	
	<del></del>	

## **PRESENTATION DETAILS**

Title: What Went Wrong? Common Mistakes in Interviewing and How to Avoid Them

Level: Advanced

Field of Study: Communications and Marketing

Prerequisites: Basic knowledge of the aspects of interviewing in a fraud examination

Topic Category: Best Practices; Professional Development

**Abstract:** Interviewing is one of the most vital skills for fraud examiners, yet even the most experienced interviewers make preventable mistakes. A poorly executed interview can impact a fraud examination in many ways to include damaged credibility, lost information, and in the worst cases, lost or dismissed prosecutions or lawsuits. In this completely interactive session, participants will learn about some of the most common and most dangerous interviewing mistakes while also learning about strategies to overcome these obstacles.

## **Learning Objectives:**

 $\label{process} \mbox{Evaluate the effect of unconscious biases on the interviewing process.}$ 

Develop methods to increase focus when interviewing witnesses and suspects.

Leverage statement analysis techniques to enhance interviewing techniques.